



CITY OF HARARE

SUNSHINE NEWS

WEEK 1 MARCH 2023

**COUNCIL SETS
REVENUE TARGETS
FOR DEPARTMENTS**

**CLLR KADZOMBE MOTIVATES
FEMALE EMPLOYEES**

**CITY CELEBRATES
WOMEN EMPOWERMENT
MONTH**

**CITY HAILS WOMEN
EMPOWERMENT**

Council working to decongest the city



Melody Korongwe

Mayor Cllr Jacob Mafume says council is working tirelessly to find solutions to curb traffic congestion in the City.

Cllr Mafume said council is aware of the problems affecting motorists and is working towards rectifying those issues.

“What we need to emphasize to our motorists is that Harare has become a traffic town and that we are trying to find ways and means to curb traffic problems.

“We are trying to strike a balance between a congestion city and a free city that allows businesses to flow. What we cannot and what we will not be able to do is to allow chaos to reign-because at the present moment, the cars were taking one hour or two to move across town,” said Cllr Mafume.

Cllr Mafume said that one of the main reason for traffic congestion is the parking issue.

“Some of the things that are causing traffic congestion are being caused by parking and other offenses that are being ignored,” he said.

He said council is set to look at public concerns that need to be ad-

ressed on transport safety.

“We will also look at the issues that are being raised by the public, we will adjust where need be but we must find a balance between having a functional city or a traffic jungle,” said Mayor Mafume.

He said council is going to review leases that council have with the Zupco.

“We are going to design another system that is functional, that makes termini meet certain standards and we are also going to make sure that the system we introduce will also remove the harassment of the passengers,” he said.

He urged passengers to avoid using termini as temporary rubbish dumpsites.

“People must bear with us as we introduce some of these measures that might seem tough but will be for the well- being of the city and the safety of the passengers in terms of protection from elements such as touts and many other things “, he said.



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City hails women empowerment



Council female employee Dorothy Mavolwane is a monitoring and evaluation professional with a career spanning over 19 years in the Broadcasting Industry, Customer Care and Strategic Planning and Management and Monitoring and Evaluation. Dorothy is a registered Monitoring and Evaluation Practitioner affiliated to the Zimbabwe Evaluators Association. She holds a Master of Public Administration from the University of Zimbabwe, BSc Special Honours in Monitoring and Evaluation from Lupane State University and a Bachelor of Arts in Media Studies from the Zimbabwe Open University and several other professional qualifications. Mavolwane is currently City of Harare Acting Head Monitoring and

Evaluation in the Office of the Town Clerk responsible for Strategic Planning and Management, Monitoring and Evaluation and implementation of Council policies, programs and resolutions. She has served as a Board Member for CMED and Road Motor Services and is currently the Chairperson of the Harare City Queens (Netball). Dorothy has also served as the Gender Focal Person for the City of Harare since 2016 and the City won awards in gender mainstreaming during her tenure. Dorothy is a mother of two girls and a staunch believer of the women empowerment agenda.



Woman behind the Editorial desk

Mercy Christine Makuwatsine is a qualified friendly customer service professional committed to providing high-quality service and developing customer relationships. A holder of BTech Honours in Information Technology, Mercy strives in offering excellent interpersonal skills and knowledge of conflict resolution to lead a team of customer service representatives with a proven track record of helping to lead. A former broadcaster, having served nine years in the broadcasting industry, she joined the City of Harare as a Customer Relations Officer in 2013. Makuwatsine is a Certified Customer Care Manager (2022) and Certified Customer Service & Call Centre Practitioner (2021).

Makuwatsine is currently Acting Principal Communications in the Corporate Communications Division. She was team leader in pioneering the launch of the Sunshine News Bulletin and the Sunshine News magazine production. As a female with passion in sport, Mercy was team manager for the City's Chess club which won gold in 2016. As a strong believer in women and girls' empowerment, Makuwatsine was appointed Harare City Queens FC Team Manager in 2017 and Club Administrator in 2019, a position she currently holds in women sport.

She is the Gender Focal point person for the Town Clerk's Department in the City. Mercy is married and one child.



Harare open streets event a success



Tashinga Murugweni

The City of Harare in partnership with various stakeholders conducted an open streets event in Ridgeway North, Borrowdale last Saturday. In most cities, living space is very

small to be used for entertainment so the concept of Open streets was introduced in residential areas to accommodate creative expressional forms of transport. The event had a huge turnout as

communities were presented with a platform to socialise.

Open streets is a car free event that enabled the residents to participate in various events for instance, jogging, cycling, walking and skating among others.

Speaking at this event, City Planner, Judith Mujegu said the concept of open streets was still in its infancy in Zimbabwe despite being a world reckoned event.

“Open streets is still being introduced in Zimbabwe but it is done in other countries.

We started last year in Highfield and the response was low but this time a lot of people showed up with all ages present.” She said.

Ms Mujegu said the event is aimed at creating more recreational places and making use of the land that is available.

“The aim is to have an open street area in every suburb.

In an interview with Sunshine News, a resident Barbara Irving expressed her happiness at having an event which provided a chance for people to plant trees.

“I liked the event because I got a chance to plant a tree and the organizing was excellent” she said.

“Fabulous event that made everyone aware of the environment and to cut back on cars” said another resident Francis.

Operation Chenesa Harare launched



Bornwise Mtonzi

Mayor Jacob Mafume yesterday launched Operation Chenesa Harare which will run for the next three weeks to clear all the illegal dump which have formed across the city. The Mayor said Operation Chenesa Harare will be coordinated by

District Officers in their respective districts with most of the required equipment being bought and ready for kick off.

The operation is with effect from 28 February, 2023.

Mayor Mafume said the issue of waste management has become a

topical issue in Harare and council is committed to deal with it once and for all.

“Everyone is aware that the issue of waste management model from the colonial era based on land fill, based on an ecosystem which necessitated the upliftment of waste of whatever kind without separating or recycling it, without dealing with it in any manner or form and dump it at a dumping site.

“As you can see many areas, there have been landfills like the Golden Quarry and until recently we are now taking to Pomona without any management,” said Mayor Mafume.

Mayor Mafume said the argument with government on Pomona has also led to a number of illegal dumpsites.

He said the other cause of these illegal dumpsites is the emergency of un-regularized settlements where council is not collecting refuse. Mayor Mafume said council is committed to coming up with programmes that compliment the effort of central government that has issued a national cleaning day.

He added that the essence of this programme is that it recognizes the role of the community in terms of participation in clean up and behavioral changes.

He said citizens and communities must be placed at the centre of this waste collection model as it gives people control over the environment to participate and maintain its value.

Mayor Mafume said refuse is collected after every two weeks in residential areas while in areas like Mbare it is collected everyday hence not effective to cover industrial areas leading to piling of illegal dump.

Cllr Kadzombe motivates female employees



Melody Korongwe

Human Resources and General Purposes Committee Chairperson Cllr Kudzai Kadzombe said there is need to motivate other women within the council's organogram to take up critical positions.

Cllr Kadzombe was speaking during a meeting at Town House with council female employees who are in managerial positions, acting and substantive from grade 4 to grade 8. The meeting has been held against the background of women's month celebrations.

The chairperson encouraged female

council employees to support and empower each other within business cycles. She castigated lobbying saying it denigrates the respect for women in positions. "There is need for women professionals to be supported enough for them to rise through to the critical positions in the organisation.

"This is not a fight against men but it's just for women to empower each other such that they can fill all those critical positions," said Cllr Kadzombe.

The female employees called on the City to come up with policies which encour-

age and support female employees in the organization. Cllr Kadzombe also said that job recruitment, evaluation and promotion policies should be fairly positioned to all employees regardless of the different sex. "If a woman has the capacity to perform the duty, she has to be given the job. Recently, the City launched the School of Excellence where 28 women graduated and the programme gave opportunities to women to upgrade their professional skills," said Cllr Kadzombe. Cllr Kadzombe added that there is also need to uplift women to managerial positions and also that women should mentor other young women to go into the right path for them to succeed.

Cllr Kadzombe is the Gender Champion for the City.

City celebrates women empowerment month



As the City joins the world in celebrating women month, the Sunshine News features a council female employee Eng Faith Maidei Kashangura.

Eng Faith Maidei Kashangura is a Strategist, a Coach, Trail blazer and a Technocrat launching the Geospatial profession into the 21st century by elevating the Geographical Information Technology and being the hub of Geospatial knowledge.

Eng Kashangura is a Registered Land Surveyor in Zimbabwe in terms of the Land Surveyors Act, Chapter [27:06] becoming the first female registered Land Surveyor in Zimbabwe; Ex officio Commissioner of Oaths in all districts in Zimbabwe in terms of Justices of Peace and Commissioners of Oaths Act, Chapter [7:09]. She is also registered by the Engineering Council of Zimbabwe as a professional Engineer in the Field of Surveying and Geomatics Engineering.

She holds a MSc Geo-Information Science & Earth Observation from the University of Twente in the Netherlands. She also holds a BSc Honours Degree in Geo-Informatics & Surveying from the University of Zimbabwe

Eng Faith Maidei Kashangura is the City of Harare acting Land Management and Development Manager in the Department of Works responsible for Land Surveying and Mapping, Geographic Information System application in data collection storage and Management and Development Control and Regulation.

Eng Kashangura also served as the CHAIR: Affiliations Committee, Survey Institute of Zimbabwe, The Honorary Secretary, Survey Institute of Zimbabwe, the Chair: Building Committee, United Methodist Church, Mabelreign Circuit and as a Committee Member: African Institute of Agrarian Studies (AIAS) Land Tenure Dialogue.

Aged 44, Eng Kashangura is a wife and a mother to five children.



#Wash your hands

The City of Harare
#BeTheSunshine

PUBLIC NOTICE

STATEMENT OF BILL PAYMENTS

Residents are advised that they can pay their bills from the comfort of their homes and workplaces through the following platforms

BANK	ACC NUMBER	NATURE OF PAYMENT
CABS	1003655211	RATES & WATER/ PLAN APPROVALS/ OTHER PAYMENTS/EXCEPT LICENCES
CABS USD	1125288884	RATES & WATER/ PLAN APPROVALS/ OTHER PAYMENTS/EXCEPT LICENCES
CABS	1003655149	BUSINESS LICENCES
ZB	4178-168389-201	BUSINESS/ SHOP LICENCES
CABS	1003655386	WATER & SEWER CONNECTIONS

NB: UPON PAYMENTS RESIDENTS SHOULD SEND PROOF OF PAYMENTS TO
rtgs@hararecity.co.zw



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Report any unusual conduct on hotline numbers: 0242-774141-3, 0242-753330-2

Council sets revenue targets for departments



Patricia Musara

Council has set targets for all revenue generating departments in order to improve revenue collection and service delivery. According to recent council minutes acting finance director Mr Godfrey Kusangaya will be presenting monthly departmental reports on the performance of all income streams in line with the targets set. “The Acting Finance Director reported that the City had a low revenue collection efficiency of 45 percent during the year 2022 which had resulted in low revenue collection and a negative impact on service delivery.”

“The target setting framework was an intervention measure to augment revenue collection for the City of Harare.

“He further reported that Council would sit quarterly to review the performance of each department on revenue collection,” read the minutes.

Kusangaya also reported that all Council’s departments with income streams were going to take charge of revenue generation activities in their respective departments in order to enhance revenue collection. According to the minutes the city’s Department of Works had 29 revenue streams and in order to improve on revenue collection, several strategies were adopted.

These include resourcing of the department with additional vehicles, sharing of limited available resources, return of vehicles seconded to other divisions and departments, filling key vacancies in the department, collaboration with the Transportation and Traffic Section of the Department of Works to enforce payment of billboard rentals and finalization of billboard contracts.

Other measures include ring-fencing of collected funds to resource the departments, night trading-charging of penalties, introduction of a night shift for enforcement and blitz on certificates of occupation and places of assembly

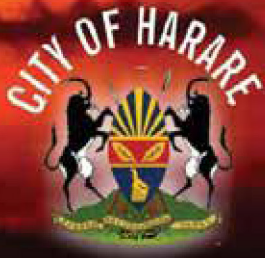
The water department has four identified revenue streams and some strategies to be implemented include debulking of water meters, submission of a report on partial compliments to Council, finalise procurement of prepaid water meters, replace 400 water meters monthly, automation of water and sewer connection application process, database clean-up and penalization of illegal water meters and finalise the service level contracts with dormitory towns;

The Finance Department identified four revenue streams and the strategies to maximise on revenue collection include that no business license shall be issued to any company that owes rates, no payment for stage approval or inspection fees shall be accepted when the property owed rates, termination of non-performing leases, weekly tracking reports to facilitate corrective action, blacklisting of delinquent companies, and data clean up on excess water charges.

The City’s Business Development Unit (BDU) identified five revenue streams and some of the strategies to be used include mandating council subsidiary City Parking to clamp vehicles for parking offences committed within the bays with immediate effect, traffic Enforcement Division to partner City Parking on enforcement of traffic violations within Harare on a revenue share to be based on incremental revenue only and stoppage of remittances of three percent of City Parking’s revenue to Harare Sunshine Holdings and Council while Council consider dissolving Harare Sunshine Holdings and incorporate its functions in City of Harare.

The Director of Works will remove all illegal Car Parks throughout the City with immediate effect and City of Harare to partner City Park (Pvt) on termini management.

Other departments whose targets were set include City Health, Housing and Community Services and Chamber Secretary’s Division.



SUNSHINE NEWS SPORT

Football coming back home to Rufaro Stadium



Vanessa Chikutu

Mayor, Cllr Jacob Mafume has assured the nation that the home of football, Rufaro Stadium is coming back to its former glory as council is working tirelessly to give the iconic stadium a huge facelift.

Speaking during a tour of the stadium held recently, Cllr Mafume said he is happy with the progress and the Gantt chart which states that by mid-March half of the work would be done and by 30 March complete rehabilitation of Rufaro Stadium will be done. “I am happy that we should be finished on the issues of the ambiance of the outside of the stadium and the key arena by the 15th of March and the other accessories by the 30th March,” said Cllr Mafume.

Mayor Mafume said he was happy with the work done at Rufaro Stadium and is hopeful that this will bring an innovative solution and make the stadium a

hub of several activities.

“We are also working very hard that the inside pitch will match what will be on the outside so that we match FIFA requirements in terms of requirements,” he said.

He said he is also happy that ZESA has given the assurance that they are fixing electricity challenges which have been affecting the stadium for the past 3 years.

He said Council will use other energy alternatives in order to curb power outages as a result of load shedding.

“We are going to buy a new generator and incorporate a renewable energy solution.”

“We are going to make sure that the roof is going to be made up of solar panels, so that we have a backup power station,” said Mayor Mafume