



The city of Harare



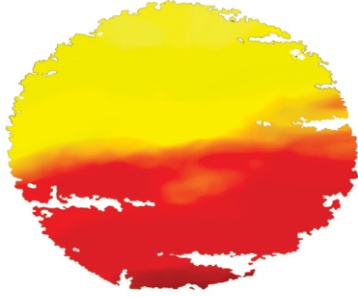
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23 July 2021

# SUNSHINE



# NEWS



- ☀️ Acting Town Clerk speaks on water delivery during the lockdown period.
- ☀️ Council improves waste water service delivery
- ☀️ City employees urged to vaccinate
- ☀️ Residents urged to understand their bills

# Acting Town Clerk speaks on water delivery during the lockdown period.



**Bridget Sibanda**

The City is continuing to improve water provision during the covid-19 pandemic.

Acting Town Clerk Eng Phakamile Moyo said areas that have not been getting water for the past 10 to 15 years like Highlands, Greendale and Glen lorne are now receiving water.

“Water provision has gone up to 65% from 60%, due to the good rains the country received this past season.” he said.

He said the City continues to provide water and even improve its water systems during this era of the covid-19 pandemic.

“Production has gone up; last year we were producing 250mega liters to an average of about 450mega litres.

Our water sources have improved a bit due to the good rain season that we had so we are now using less chemicals, our chemical dosage has gone down and we have introduced pre-chlorination in order to combat the algae boom and other factors affecting our filters” he added.

Eng Moyo said council had managed to maintain a higher number of Harare employees at work because water is an essential service.

Other departments have reduced their workforce dramatically in compliance with the Government directive.

“We have to tried to reduce our workforce as per directive. Water is an essential service and we cannot afford to reduce the number of personnel. Where possible, in non-essential areas we have reduced and rotating on a two weeks' rotation basis but most of our water staff is at work full time.

“We have tried to fast track vaccination of our employees from station to station and we are also providing sanitizers at work stations and Covid-19 protective equipment. We are also fumigating the workplace premises twice a week in order to disinfect the premises,” said the Acting Clerk.

## Council improves waste water service delivery

**Bercy Kuyumani**

Harare City Council is steadily increasing amounts of treated wastewater a measure that is having a positive effect on treatment cists on potable water.

The more wastewater treated the less the cost of treating water for domestic use as less chemicals would be used at Morton Jaffray.

According to recent minutes of the Environment Management Committee, Acting Harare Water director Eng Victor Musikavanhu said there was a considerable improvement in waste water service delivery during the month of May 2021.

“There were some notable progress in constant supply of fuel in optimum waste water services delivery and reduction in the number of sewer chokes in all zones.

“All zones had received sewer rods and chloride of lime consignments which had improved waste water management,” he said.

He said Ruzivo Stream Crossing was now 95 percent

complete and commissioning has been scheduled for mid -July 2021.

“Hatcliffe sewage treatment plant rehabilitation has been completed and was ready complete for testing and commissioning by end of July. A total 1727 blockages were cleared representing 97 percent clearance of recorded chokes,” read the minutes.

Eng Musikavanhu told the committee that the department is working to replace Amalinda twin 675 millimetre diameter pipeline.

On council farms Eng Musikavanhu there were 56 births and 92 deaths of cattle and drug interventions had however reduced the mortality rate by 0,9percent compared to the previous month.

He said boundary fencing was in progress at all council farms which had reduced straying of animals.

Eng Musikavanhu said branding and dehorning is in progress and 200 of the 800 cattle due for sale were going to be sold that month.

# City employees urged to vaccinate

**Yvonne Saniro**

City employees have been commended for embracing a vaccination programme targeting council workers as part of frontline staff in the fight against coronavirus.

Acting Human Capital Director, Mr Bozzman Matengarufu said council has taken a deliberate stance to vaccinate its employees to instill public confidence as Council workers work with people on a daily basis.

He said the City is going to make sure that all its employees are vaccinated. "We want to make sure that all our employees are vaccinated because Covid-19 pandemic is here to stay.

All our employees are front line workers so we want to make sure that they're all vaccinated," he said.

"We started last week at the Town house and we are moving around to all council work stations to make sure that our employees are vaccinated," said Mr Matengarufu.

He said he is happy with the turnout so far and encouraged those that have not yet vaccinated to get the jabs.

"We are happy that our workers are embracing the programme as an example to the residents.

"We are calling upon all council employees to be vaccinated so that we are covered in the process. This is a nationwide program so we are in full support of it," he said.



# Residents urged to understand their bills

**Bercy Kuyumani**

Acting Revenue Manager Mr Alfred Guni has encouraged residents to understand the contents of a standard council bill so that they can interrogate and check on the accuracy of the charges.

He said this is important especially in cases where accommodation or properties are shared. "Residents can also correct personal information appearing on the bill like name, email and home address on the bill. They should understand what has been billed on the account from property tax, sewer, refuse, and water.

"This is important because some of our residents share accommodation so they will be sharing these bills. The ability to articulate the information on bills is important because it separates what is charged to the land owners and tenants," he said.

He said council will soon send a communique to residents educating them on the contents of the bill.

"We will be explaining to the residents from where you can find your account details and bills.

"We are also going further explaining how these bills are charged like property tax is charged based on the size of your stand. Refuse is charged on the basis of number of collections while sewer is charged on the number of sewer units and water is charged on the basis of litres consumed."

"We are going to explain how this information is shown on the bill and teach residents how to interpret this," he said. Mr Guni said the exercise is aimed at making residents understand their bill and mitigate delinquency in rates payment.

"We want to get to a point where a customer receives a bill and go to their meter and be able to check the readings presented as well as interrogate or calculate on their own the digits to verify the truthfulness of what is on the bill," he said.

# Residents urged to understand their bills

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"We want to get to a point where a customer receives a bill and go to their meter and be able to check the readings presented as well as interrogate or calculate on their own the digits to verify the truthfulness of what is on the bill," he said.

He encouraged residents to continue registering their information so that they can receive bills on line.

"Let me take this opportunity to encourage customers to send any information on e-billing we are trying to go paperless for those who are comfortable receiving e-billing kindly send your information to clientinfo@hararecity.co.zw details," he said.

"The information includes your account number, phone number we will capture this into our system and after every bill run and you will receive your balances on either email/phone number and you won't wait that long before receiving your bills."



#WashYourHands

**The City of Harare**  
#BeTheSunshine

## **PUBLIC NOTICE: ILLEGAL ERECTION OF BOOM GATES IN HARARE**

Notice is hereby given in terms of Section 30 and 47 of the Roads Act [Chapter 13:18] that all boom gates erected in Harare without Harare City Council authorization are prohibited. Residents that have constructed unapproved boom gates are instructed to remove them. Council will assist with removal where communities fail to be compliant.

**The cost of removal will be passed onto the owners.**

### **REASON:**

There is an increase in the number of unsanctioned boom gates particularly in the low density areas. All roads in Harare remain public roads unless specified otherwise. As such, no one shall close or cause to close such roads without express consent from the Local Authority.

Council and other service providers are failing to deliver services due to some sections of roads that are illegally closed off with boom gates. In some extreme cases, congestion is being caused by closure of some roads that result in traffic being channelled to the few remaining free roads.

City by-laws and relevant law statutes will be used to enforce compliance.

**Acting Town Clerk**  
**Eng. P. Moyo**

#fightCoronavirus-Together we can

**HARARE TO ACHIEVE A WORLD-CLASS CITY BY 2025**

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Report any unusual conduct on hotline numbers: 0242-774141-3, 0242-753330-2

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